# Contra Costa County In-Home Supportive Services Public Authority Advisory Committee July 18, 2017 Meeting Summary

**Members present:** Sydney Anderson, Wilson Cheng, Keegan Duncan, Gary Gray, Joe Juarez, John Roe, Wendell Snyder, Mustafa Alsalihy

**Absent**: Sarah Birdwell

Staff: Elizabeth Dondi, Sandra Hare

Guests: Kim Lee, Anthony Macias

### **Roll and Introductions:**

Chair Sydney Anderson called the meeting to order. Roll was called and the sign-in sheet was completed. A quorum was established.

Public Comment: none

#### **Individual Member Reports & Announcements:**

John Roe followed up on Wendell Synder's report from last month on the 21<sup>st</sup> Century Cures Act, which is due to be implemented in 2018. John said he agrees with Wendell that it won't work very well because it requires the use of a computer which many people don't have.

Gary Gray reported that East Bay Paratransit cancelled their meeting this month. Gary passed around this year's East Bay Paratransit Rider's Guide. Gary said BART is planning all new elevators by 2019/2020. The elevators will be located inside the BART stations, rather than outside, which should reduce rider fraud.

#### June 20, 2017 Meeting Summary:

John Roe moved and Wendell Snyder seconded a motion to approve the June 20, 2017 meeting summary with corrections. The motion carried; see votes below:

		Meeting Summary			
		Yes	No	Absent	Abstain
1	Mustafa Alsalihy	Х			
2	Sydney Anderson	Х			
3	Sarah Birdwell			Х	
4	Wilson Cheng	Х			
5	Keegan Duncan	Х			
6	Gary Gray	Х			
7	Joe Juarez	Х			
8	John Roe	Х			
9	Wendell Snyder	Х			

## **REPORTS:**

Fraud / Quality Assurance Report: Anthony Macias, Quality Assurance Program Integrity Supervisor, reported that he currently has a staff of two fraud investigators, with one open position. Last quarter (ending June 30) under Quality Assurance, there were 91 cases reviewed and 17 home visits. Most of these cases were reviewed for insufficient documentation. As a result, Social Workers will receive training on how to complete documentation. Last quarter under Fraud there were 41 complaints resulting in the identification of \$31,000 + in overpayments. Most of these overpayments resulted from providers claiming hours while their consumers were hospitalized. Anthony explained that the recovery rate is high if the provider continues to work for IHSS, since we deduct 10% of their IHSS income. If the overpayment is very high and the provider does not continue to work for IHSS, Anthony's dept. refers the case to the State.

#### Staff report:

Elizabeth is currently Program Manager and Interim Executive Director of the Public Authority and therefore her report is brief this month. Three items: the Governor signed the budget on June 27, 2017; AB90 passed. There is no update on AB432 at this time. Chantana, our fourth Candidate for the Advisory Committee, is on the Board of Supervisor's agenda for August 1, 2017. If she is approved, her first Advisory Committee meeting will be in September.

<u>Chair Report:</u> Sydney reported that East County Senior Coalition, Bethel Island Municipal Advisory Committee and the County Supervisor are helping to organize a community health fair in Bethel Island.

Advisory Committee Expenditure Report: Included in your packet.

Health Safety & Education: Sydney reported that the HSE Committee met on July 11<sup>th</sup>. Sydney read the training summary and schedule for 2017. Mustafa commented that social media will help get the word out about trainings. Elizabeth stated that a Public Authority website is currently being developed. Sydney mentioned a scam about balance billing and cautioned everyone to be aware. Next HSE meeting September 12, 2017.

Rapid Response Report: Rapid Response corrected report will be available next meeting. Rapid Response started again July 1, 2017. Through a contract with a private agency, temporary IHSS services will be provided to consumers who have 15 or more hours per week of personal care, and have an urgent need for a temporary replacement provider. Hours worked by the RR providers will be automatically deducted from the consumer's regular IHSS hours, and the consumer will be responsible for informing his/her regular provider of the RR hours worked, so they are not claimed twice. Next RR meeting September 12, 2017.

**Nominating Sub-Committee Report**: Chantana is up for approval by the Board of Supervisors on August 1, 2017.

Advocacy Sub-Committee Report: meeting later today.

<u>CICA Report</u>: No one listened to the June meeting. Sydney reminded everyone that the CICA meetings are available via phone and email updates. Beatriz will send the info to our new members upon her return from vacation. Gary reported that the July CICA meeting was cancelled.

<u>ILR Report</u>: John stated that the next meeting is on Friday, so there is no report at this time.

**SEIU 2015 Report:** Mustafa reported that the union is currently in process of nominating different positions, such as Regional VP, Area Directors, etc. in various regions. The voting will be by mail. John reported there are several union-sponsored bills in the state senate including one to enable caregivers from private agencies to unionize, thus bringing them under the labor laws that all other workers enjoy.

<u>Unfinished Business</u> – Elizabeth will forward the CAPA update re: legislation.

Next meeting: September 19, 2017.

1:00 PM - 3:00 PM, 500 Ellinwood Way, Pleasant Hill

Meeting adjourned 2:35pm.

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# Sydney Anderson, Chair

The Contra Costa County In-Home Supportive Services Advisory Committee is appointed by the Board of Supervisors to provide ongoing advice and recommendations regarding in home supportive services to the Public Authority. Any comments or recommendations made by the Committee or its members do not represent the official position of the County or any of the County's officers.