

**Contra Costa County In-Home Supportive Services
Public Authority Advisory Committee
April 18, 2017
Meeting Summary**

Members present: Sydney Anderson, Wilson Cheng, Joe Juarez, Gary Gray (on the phone), John Roe and Sarah Birdwell (on the phone)

Absent: none

Staff: Elizabeth Dondi and Beatriz Salgado

Roll Call and Introductions:

Chair Sydney Anderson called the meeting to order at 1:15 PM. Roll call was called and the sign-in sheet was completed. A quorum was established.

Public Comment Period:

None

Individual Member Reports & Announcements:

Gary Gray mentioned that he sent a third letter to East Bay Paratransit regarding his bad experiences riding the paratransit services, and gave several suggestions on how East Bay Paratransit could improve their service. Gary reported has not received any response yet.

March 21, 2017 Meeting Summary:

Wilson Cheng moved and John Roe seconded a motion to approve the March 21, 2017 meeting summary as written. The motion carried; see votes below:

		Meeting Summary			
		Yes	No	Absent	Abstain
1	Sydney Anderson	x			
2	Sarah Birdwell	x			
3	Wilson Cheng	x			
4	Gary Gray	x			
5	Joe Juarez	x			
6	John Roe	x			

REPORTS:

Fraud/QA/IHSS:

Janice Corrales, Quality Assurance Social worker, gave the fraud report as follows:

For the third quarter FY 2016-2017, months January to March 2017. The Quality Assurance unit reviewed a total of 94 cases. Out of the 94 cases, 62 cases were timely assessed, 22 cases home visits were completed. Out of the home visits completed, 10 did not require any action, and 12 required some corrections.

Regarding fraud, there were 64 fraud complaints, 32 of these were reported by county staff, 15 were data matches (notifications from the hospitals when clients has been admitted or discharged from hospitals or other health care facility), 7 were reported by recipients, 7 more cases were reported by providers, 1 was provided by a family member, 1 was anonymous phone call and 1 from a Center for Elderly Independence PACE Program. 23 of these complaints were dropped, 29 of the fraud complaints were referred for administrative action such as overpayment recoupment, 9 were referred to County investigators, 2 were referred to the state fraud investigator and one was referred to APS (Adult Protective Services).

For early detection, 10 cases were either terminated or the authorized hours were reduced. One of them was entirely overstated disability, 2 partially overstated disabilities, 3 had incorrect household composition proration and 4 misrepresented program eligibility. The total amount of hours reduced or terminated were 500.

The total amount of money identified as a loss to IHSS Program was \$45,364.73. The total amount of money identified for Collection through County Overpay Recovery was \$43, 612.73.

Janice also mentioned that QA (Quality assurance) currently has 2 full time Social workers only, one of the social workers retired last month.

Staff Report:

Elizabeth reported on an Assembly Budget Subcommittee hearing on Health and Human Services regarding the effects of the Coordinated Care Initiative. The hearing was conducted on March 29, 2017 and the following actions were recommended:

1. Reestablish the IHSS County Maintenance of Effort (MOE) and increase the amount by 623 million
2. Recognized that 1991 Realignment Sales Tax Growth Funds will grow over time to ultimately cover and exceed the increased County MOE costs

3. Protect County Budgets by supplementing 1991 Realignment Funds with other state funds until growth funds full cover the new cost of increased MOE
4. Retain the California IHSS Authority or State wide Authority

Elizabeth mentioned the California Association of Public Authorities for IHSS (CAPA) has produced a document containing legislative bills of interest. She highlighted AB237 (Gonzalez-Fletcher) current law requires the IHSS and WPCS (Waiver Personal Care Services) care providers not to exceed 66 hours per week. AB237 seeks to increase the maximum hours from 66 to 70 $\frac{3}{4}$ hours per week. This bill is scheduled to be heard on 4/25/2017.

Elizabeth distributed copies of the Public Authority administration and Advisory Committee budgets FY 16-17.

Chair Report:

Sydney Anderson reported on the 12th annual *Living Better After 50* event which was held on Saturday, April 8th at the Pittsburg Adult Education Center from 8:45 am to 3:15 pm. Workshops were held and Annie Goglia, founder of LifeFire Laughter Yoga was the speaker this year. Sydney said that 120 people attended.

Advisory Committee Expenditure Report:

The report for July 1, 2016 through November 23, 2016 was reviewed by the members.

Health, Safety & Education Committee:

No report as no meeting was held. Next meeting will be on May 9, 2017 at 1:00.

Rapid Response Committee Report:

No meeting was held. Elizabeth Dondi reported on a meeting with CDSS (California Department of Social Services), HP (Hewlett Packard) and OSI (Office of Service Integration) held on 3/27/2017. At the meeting, it became apparent that as far as Contra Costa County is concerned, there may be no need for file transfer through CMIPS in order to make payments to the contract for services rendered. However, CDSS is working on an alternative method of invoicing and PA is waiting to hear from them. PA is continuing to work on the tools that will be used to implement the program as well as working with the Contractor-Visiting Angels to finalize the contract.

Nominating Committee Report:

No report as no meeting was held.

Advocacy Committee Report:

No report. Meeting will be held later today.

California In-Home Supportive Services Consumer Alliance (CICA) Report:

Gary mentioned to the members that the written minutes from the March 15th state-wide call are available on line but he did not have the chance to read them this time. Gary offered to join the state-wide call tomorrow April 19, 2017 at 10:00 am.

Independent Living Resource (ILR) Report:

No report as no meeting was held.

SEIU 2015 Report:

None

Unfinished Business:

None

New Business:

None

Other – agenda items for next meeting

None.

**Next Meeting: May 16, 2017
1:00 PM – 3:00 PM, 500 Ellinwood Way, Pleasant Hill**

Sydney Anderson, Chair

The Contra Costa County In-Home Supportive Services Advisory Committee is appointed by the Board of Supervisors to provide ongoing advice and recommendations regarding in home supportive services to the Public Authority. Any comments or recommendations made by the Committee or its members do not represent the official position of the County or any of the County's officers.